



Customer Guide to Applying for a #Secured Loan Online

- 1[→] **Calculate your payment using** the loan calculator
- 2[→] Tap **'Learn More'** to read the loan terms and property eligibility requirements
- 3[→] Increase your chances of getting approved! From the list of your active loans, select any loans that you can repay before signing the agreements or have already repaid
- 4[→] Get a preliminary decision on your application
- 5[→] **Prepare a Report made by an independent valuation company (Valuation Report).** To do this, order a property valuation from any independent valuator

If the collateral is an **apartment** and **no guarantor is involved**, you can proceed with the application process **online**

If the collateral is a **residential house, built-in commercial property**, or if you plan to **engage a guarantor**, please visit a **Bank branch** to complete the application process

6⁺ When applying online, upload the following documents:

- Report by the Independent Valuation Company and a payment receipt
- Title documents for the property
- Technical (cadastral) passport of the property for verification purposes

7⁺ Upload documents proving your income if you are applying with additional income or if you selected specific occupations from the list

8⁺ Get the final decision. Read the terms and conditions

9⁺ To proceed, upload the following documents:

- A notarized pledge consent/statement (depending on the form of ownership)
- Loan settlement certificates (if selected from the list of existing loans during the application process)

10 Pay the **insurance or fee** (depending on the product terms). Top up your current or card account to ensure that there are sufficient funds for the payment

11 Sign the documents **online using biometrics**.

12 Document verification

13 Payment of the state duty and registration of the bank's encumbrance

14 **Done!** The loan has been issued!



Important: A fully online application process is available only if the collateral is an apartment and no guarantor is involved. In all other cases, please visit a Bank branch to complete the application process

FAQs

How to prepare a Property Valuation Report (Report by the Independent Valuation Company)?

- ➔ You need to order a property valuation from any independent valuator and obtain both the **Report by the Independent Valuation Company** and the **payment receipt** for submission to the Bank

What documents are required to apply for a loan?

- ➔ To apply for a loan, please prepare the following documents:
 - all title documents for the property
 - technical (cadastral) passport of the property
 - a notarized pledge consent/statement

All documents **must be scanned** from the original copies and attached to your application

FAQs

What file formats are accepted?

- ➔ **PDF, JPEG, PNG**
documents can be uploaded with the application
- ➔ The maximum file size is **15 MB**.



Video tutorial

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What should I do if my application is declined at the preliminary decision stage?

If your application is declined during the preliminary application processing stage, you may:

- ➔ Visit a **Bank branch** for consultation
- ➔ **Engage a guarantor**, if possible, as this may increase the loan approval chances
- ➔ Consult with the Bank representative regarding possible options for proceeding with your application



Should you have any questions, please feel free to contact us by calling **0 505**



Go to WhatsApp

Important: The Bank makes its final decision after reviewing the complete set of documents and assessing all applicable lending terms

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