

Section 5 Other services		
5.1.	Issuance of duplicates/copies of documents kept by the Bank ^{**/2}	KZT 1000
5.2.	Issuance of certificates on account status, current balance and account/deposit activity at the Customer's request ^{**}	KZT 1,000
		online KZT 0
5.3.	Providing a customer's bank account statement (at the customer's request) ¹	Free of charge - for the previous/current month.
		KZT 300 for any other period up to 6 months.
		KZT 1,000 - for the period over 6 months.

*The rates specified in this section apply to current and savings accounts. The rates for transactions on current accounts with the use of payment card in the 'Payment Cards' section.

** Including VAT

¹This rate does not apply to providing a statement of accounts intended for receiving, allowances, social payments (special current account).

² Note: the rate does not apply to requesting copies of documents (Bank Loan Contract, repayment schedule and other document confirming the repayment of interest on housing mortgage loans) as part of tax deductions on housing mortgage loans for individuals, as well as on documents displayed in online services of bcc.kz mobile application